



MindVirtual

Accelerated Remote Automation

A virtual intelligent automation solution to assist organisations with alleviating high workloads. The solution can rapidly address automation requirements in today's socially distant and dynamic organisations, from quickly addressing backlogs to high-volume tasks by leveraging Mindfields' automation methodologies facilitated by an agile approach.



Decrease reliance on offshore



Rapid automation deployment



Redirect efforts to mission critical tasks



Address high volumes of demand



Tailored solutions for today's problems



Reduce backlog queues

About MindVirtual

What is MindVirtual?

MindVirtual is Mindfields' new automation solution to mitigate some of the unique challenges that organisations are facing during and post the COVID-19 situation. Organisations have an immediate requirement to address the large backlog of tasks. Digital, high-volume and repetitive tasks are prime candidates for this solution. The MindVirtual solution covers task assessment through to implementation and hypercare support. The agile approach used in MindVirtual will result in fit-for-purpose governance and documentation. MindVirtual leverages proprietary methodology to automate tasks that constitute a majority of the volumes in process.

Value Propositions:



Accelerated virtual delivery

By leveraging our task-focused implementation methodology that can be delivered remotely, clients can now realise quicker outcomes or automated solutions. MindVirtual has a lean delivery model that enables task deployment efficiently and effectively.



Reduce team workloads and redirect efforts

Effort released through automating repetitive and mundane tasks can help an organisation to refocus resources towards mission critical tasks. Through the automation of tasks, clients can automate the most frequently occurring scenarios from their processes and help ease high volume pressure on teams.

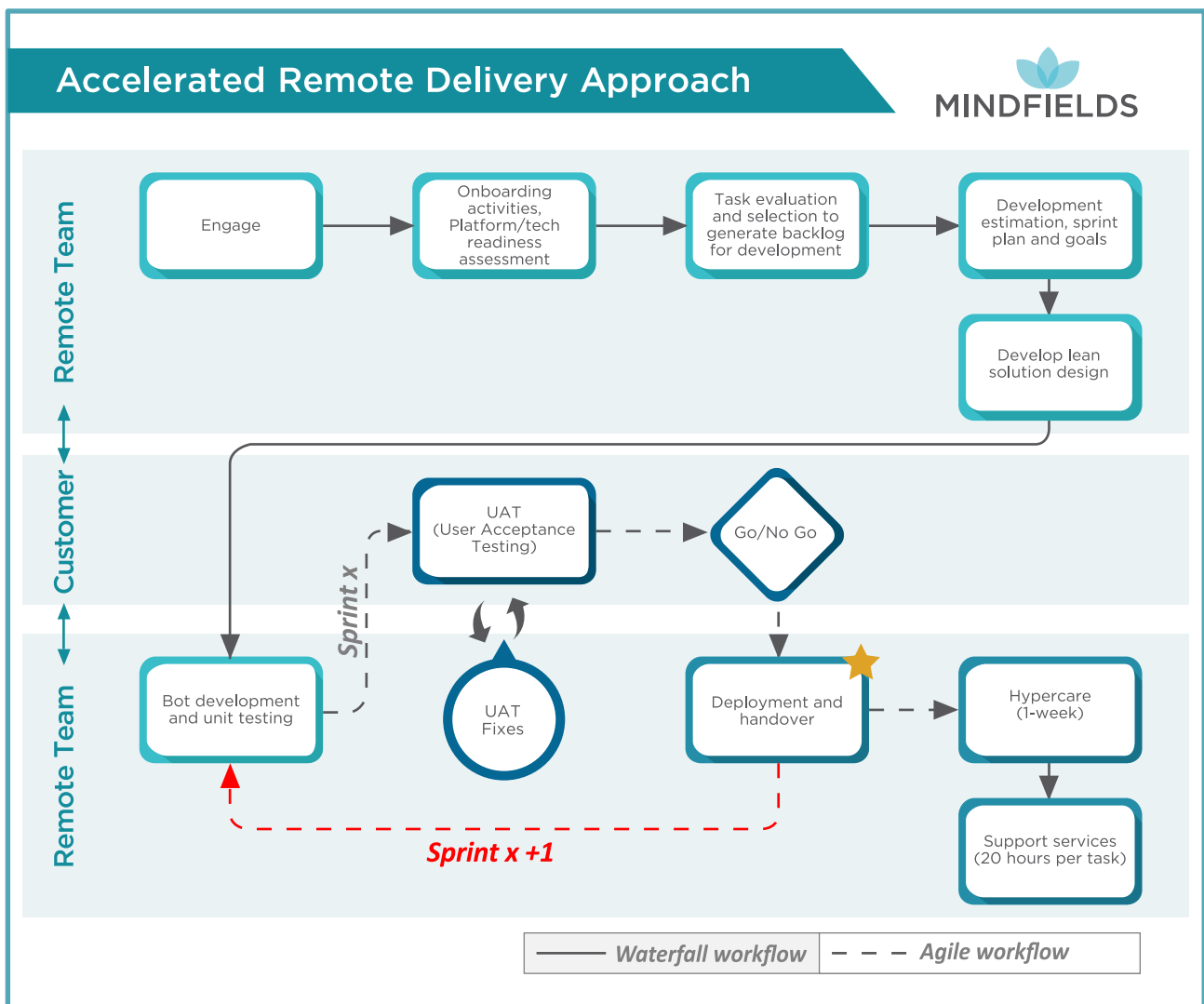


Incremental benefit realisation

With tasks deployed in quicker sprints or releases, clients can realise the benefits of automation early in their journey - as opposed to standard RPA implementations that could take several months based on the complexity and length of tasks.

How does MindVirtual work?

Unlike traditional process automation that takes over 12 weeks, we aim to complete the work within significantly accelerated time frames. Using MindVirtual, we do not aim to automate processes; we automate tasks that constitute a majority of the volumes in a process, with fit-for-purpose governance and documentation, thorough an alignment with agile methodologies. Incremental benefit over time is witnessed through this implementation cycle.



MindVirtual

Industry Specific Solutions:

This is an indicative list and does not represent the spectrum of opportunities that exist for automation.



Benefits / Value Delivered



Decrease reliance on offshore

Through automation, processes can be brought back onshore, reducing the reliance on offshore partners.



Rapid automation deployment

Our domain and function agnostic service offering leverages an iterative, task-based approach to shorten the automation lifecycle and achieve quicker, incremental benefits.



Redirect efforts to mission critical tasks

Effort released through automating repetitive and mundane tasks can help refocus resources towards mission critical tasks. A limited workforce with standard to increasing demand is a recipe for organisational discomfort. Automating tasks that consume most of your user's time would enable capacity release to be redirected towards critical tasks within the organisation.



Address high volumes of demand

By automating tasks, you can focus on eliminating the most frequently occurring scenarios from your process and help ease high volume pressures on teams. The current environment has put significant pressures on workloads for organisations across the globe. Companies are dealing with higher volume of requests and transactions with a smaller workforce. Through the rapid automation of key, high-volume tasks - these pressures can be alleviated.



Tailored solutions for today's problems

Every client has unique requirements, we will work with your team to understand your pain points and address them in a rapid and efficient manner. We will work virtually alongside your team to help assess and prioritise opportunities for automation.



Reduce backlog queues

The MindVirtual delivery framework targets automating high-volume tasks that would generally have backlogs. Clearing up the backlogs allow organisations to optimise human resource allocations to boost productivity, save time, and increase efficiency.

Mindfields

Mindfields drives innovation and excellence by leveraging disrupting technologies to optimise business processes that enable our clients to 'Grow for tomorrow'. We are a vendor-agnostic automation and artificial intelligence services firm.

For more information about Mindfields, please visit us at: www.mindfieldsglobal.com

For further information on RPA and the global sourcing landscape, please contact: info@mindfieldsglobal.com

Sydney Office

Level 3, 171 Clarence Street,
Sydney NSW 2000
Telephone: +61 280660302
Fax: +61 2 8677 8400

Bengaluru Office

10th Floor, RMZ Latitude
Commercial Building,
Bellary Road, Hebbal, Bengaluru,
Karnataka - 560024, India
Telephone: +91 1800 123 365365
Fax: +91 1800 123 365365

New York Office

276 5th Avenue, Suite 704,
New York, NY 10001
Telephone: +1 212 203 7289
Fax: +1 917 472 1489

Melbourne Office

Level 9, 401 Collins Street,
Melbourne VIC 3000
Telephone: +61 280660302
Fax: +613 8610 6334

Dubai Office

5th Floor, Office 501-502,
Al Manara Building,
Business Bay, P O Box 75952,
Dubai, UAE
Telephone: +971 4 580 8003
Fax: +971 4 552 1328

Perth Office

Ground Level 45 St Georges
Terrace, Perth WA, 6000, Australia
Telephone: +61 280660302
Fax: +61 2 8677 8400

Abu Dhabi Office

Office 805-806, Building 726,
National Bank Of Kuwait Building,
Sheikh Rashid Bin Saeed Street
(Old Airport Road), Near Universal
Hospital, Abu Dhabi, U.A.E. PO Box 70510
Telephone: +971 2 642 6777
Fax: +971 2 642 2477